



BON SECOURS
ST. FRANCIS HEALTH SYSTEM

1/13/2020
Hope Conway
Verizon Business Services
1 St Francis Dr
Greenville, SC 29601

To whom it may concern,

St. Francis Hospital – Bon Secours in Greenville, SC continues to expand its technology footprint. We are expanding our facilities and need additional phone lines to facilitate this expansion. We are adding to the Verizon SIP network to allow ease of routing and expansion to serve our customers. To successfully implement this project, we will require an additional 6,000 contiguous range of DID's to be used for the entire health system in the upstate South Carolina in the 864 area code as follows:

117458 -Downtown Main Hospital Hub – Cisco Cube Router – 1 St Francis Drive, Greenville, SC
111929 - Cancer Center – Cisco Cube Router – 104 Innovation Drive, Greenville, SC
117702 - Saint Francis Eastside – Cisco Cube Router – 125 Commonwealth Drive, Greenville, SC
119830 - BSSC CBO – Spoke – 1200 Brookfield Parkway, Greenville, SC

To accomplish this project, St. Francis – Bon Secours has placed an order with Verizon Business for local telecommunications services for 6,000 contiguous numbers with last 4 digits of "4000 – 9999" as not to duplicate current scope, to be put in service as soon as available. If Verizon is not able to acquire these 6,000 contiguous numbers for St. Francis, it will impact our ability to implement our desired dial plan and adversely affect our ability to serve our expanded patient base.

The point of contact for this request is:
Hope Conway
252-317-3369
wirelineorders@ostcm.com

Sincerely,

A handwritten signature in black ink that reads "Hope Conway".

Hope Conway
Wireline Orders Team Lead
wirelineorders@ostcm.com